

ABSTRACT OF THE DISCLOSURE

There are provided a dialog control system and a dialog control method for realizing a smooth dialog dynamically corresponding to contents of a natural dialog by a user without allowing the user to be aware of an operation history. The dialog control system interprets the input information input by the user, identifies a plurality of dialog agents for responding to the input information, transmits the input information to the dialog agent to request a response to the input information, and outputs a response from the dialog agent. Processable information is inquired about with respect to a plurality of dialog agents. The input information is matched with the processable information. A dialog agent capable of processing the input information is selected. The input information is transmitted to the selected dialog agent, and a dialog control part receives a response thereto.